



COADS GREEN SOCIAL CENTRE & VILLAGE HALL

CCTV POLICY

Introduction

Coads Green Village Hall (“CGVH”) is a registered charity, number 1038529 which has Closed Circuit Television (“CCTV”) installed. Cameras are located at various places on the premises and images from the cameras are recorded digitally and then automatically recorded and can be stored for up to 21 days This document details the policy and procedures used to control the management, operation, use and confidentiality of the CCTV system.

Purpose & Objectives

1. The purposes and objectives of the CCTV system are:

- to maintain the security of the premises
- to deter, detect and prevent crime, vandalism and anti-social behaviour
- to provide a safe and secure environment for committee volunteers, hirers, visitors and contractors
- to assist Law Enforcement Agencies to carry out their lawful duties.

2. This use of CCTV falls within the scope of The Data Protection Act 2018 and The General Data Protection Regulation 2018. CGVH complies with the Information Commissioner’s Office (“ICO”) CCTV Code of Practice (<https://ico.org.uk/media/1542/cctv-code-of-practice.pdf>) to ensure that it is used responsibly.

Warning Signs

CCTV warning signs are clearly and prominently displayed at CGVH Main Entrance Door, on the car park wall and at the rear of the property.

Siting the Cameras and Coverage

The planning and design has endeavoured to ensure that the CCTV system gives maximum effectiveness and efficiency but it is not possible to guarantee that the system will cover or detect every single incident taking place in the areas of coverage.

Cameras have been sited carefully so that they only capture images relevant to the purposes for which they are installed (described in “Purpose” above) and care has been taken to ensure that reasonable privacy expectations are not violated. Every

effort has been made by CGVH to position cameras so that their coverage is restricted to the CGVH premises which may include public areas (playing field).

The cameras are sited on the side elevation overlooking the car park and the rear of the building overlooking the patio and playing field.

Storage and Retention of CCTV images

Recorded data is stored automatically for up to 21 days on a recorder which is secured within CGVH and to which only the CGVH Committee have access. Recorded data will be stored in a way that ensures the security and integrity of the image and allows specific times and dates to be identified.

Normally, recorded data will not be retained for longer than 21 days. On occasion, images may need to be retained longer where, for example, an incident has been identified or a Subject Access Request has been made or time is required to enable the Law Enforcement Agencies to collect relevant images or the Law Enforcement Agencies are investigating a crime and ask for images to be preserved to afford them the opportunity to view the information as part of an active crime investigation. All retained images will be stored securely.

Access to CCTV Images and Disclosure

Access to recorded images is restricted to members of the CGVH Committee, all of who are deemed by The Charity Commission to be legal Trustees of CGVH. Disclosure of information will be controlled and consistent with the purpose(s) for which the CCTV system has been established. Once information is disclosed to a Law Enforcement Agency, they will become data controller for the copy which they hold.

The following guidelines will be adhered to in relation to the disclosure of images:

- a) The disclosure of images will be in line with the above Objectives and will be controlled by the Committee.
- b) A log will be maintained itemising the date, time(s), camera, person copying, person receiving and reason for the disclosure;
- c) The appropriate disclosure documentation from the Law Enforcement Agencies will be filed for future reference;
- d) Images must not be forwarded to the media for entertainment purposes or be placed on the internet;
- e) Images must not be copied in any way, eg photographed, downloaded or printed for use other than described in the objectives;
- f) Images will only be released to the media for identification purposes in liaison with the Law Enforcement Agencies;
- g) The method of disclosing images should be secure to ensure that they are only seen by the intended recipient; and
- h) Images of third parties not relevant to the investigation should be obscured where possible to prevent unnecessary identification.

Subject Access Requests

Individuals have the right to request access to CCTV footage relating to themselves under The General Data Protection Regulation.

All requests for access should be made by e-mail or in writing to CGVH, providing sufficient information to enable the footage relating to them to be identified, ie date, time and location. CGVH will respond to requests within 4 weeks of receiving the written request.

All requests for access are recorded. If disclosure is denied, the reason is documented and the individual will be informed within at least 4 weeks of the reason and their right to complain to a statutory authority. CGVH reserves the right to refuse access to CCTV footage where this would prejudice the legal rights of other individuals or jeopardise an ongoing investigation.

Complaints

Enquiries or complaints about the operation of CGVH's CCTV system should be directed to the coadsgreenvillagehall@gmail.com. Telephone: 07981 310005

Review

This policy will be reviewed at least annually by the CGVH Committee or when new legislation requires this policy to be updated. The CCTV Notice appended to this policy forms a checklist for the CGVH Committee to use and is displayed on the noticeboard in the CGVH entrance to provide assurances on the proper use of CCTV to committee members, hirers, visitors and contractors.

COADS GREEN SOCIAL CENTRE & VILLAGE HALL CCTV NOTICE

The CCTV system installed at Coads Green Social Centre & Village Hall ("CGVH") and the images produced by it are controlled by the CGVH Committee which is responsible for how the system is used. Day-to-day operational responsibility lies with the Management Committee.

The CGVH Management Committee has considered the need for using CCTV and has decided that it is required for the prevention and detection of crime and for protecting the safety and security of CGVH committee, hirers, visitors and contractors. It will not be used for other purposes and an annual review of the use of CCTV will be conducted.

Date of Review: Installation 30th May 2023

Date of Next Review: June 2024

Each of the criteria listed below has been checked and confirmed by the CGVH Management Committee:

- There is a named individual who is responsible for the operation of the system.
- The problem we are trying to address has been clearly defined and installing cameras is the best solution. This decision should be reviewed at least annually.
- A system has been chosen which produces clear images which the Law Enforcement Agencies can use to investigate crime and these can easily be taken from the system when required.
- Cameras have been sited so that they provide clear images.
- There are visible signs showing that CCTV is in operation, who is responsible for installing and maintaining the system and CGVH contact details.
- Images from this CCTV system are securely stored, where only a limited number of authorised persons may have access to them.
- The recorded images will only be retained long enough for any incident to come to light (eg for a theft to be noticed) and the incident to be investigated.
- Except for Law Enforcement Agencies, images will not be provided to third parties.
- The potential impact on individuals' privacy has been identified and taken into account in the use of the system.
- The organisation knows how to respond to individuals making requests for copies of their own images.
- Regular checks are carried out to ensure that the system is working properly and produces high quality images.